

How to Build Corporate Social Responsibility in Your Supply Chain May 28, 2020



Welcome to NAEM

A professional community where you can get the solutions you need to make an impact

Benchmark

Benchmark your programs via events, online learning, research and executive networks

Learn

Learn tools & techniques to execute your strategy and be inspired by peers

Build

Build a network of peers whose experience can help you solve your challenges

Delivering Knowledge & Professional Wisdom

Peer Forums



Research Insights



Targeted Networking



Actionable strategies to empower EHS&S leaders to make an impact



NAEM Connects EHS & Sustainability Leaders

120 Corporate Members

4,200 Individual Members

60
Affiliate Members

Reaching a community of Practice

25K+

How to Build Corporate Social Responsibility in Supply Chains Through Employee-Owned/Benefit Corporations



Presenters



Brian Lesinski, EMS-LA, CPEA Senior Vice President & Director Corporate Social Responsibility (CSR)

Peter Ney
Executive Vice President &
Treasurer





EA Engineering, Science, and Technology, Inc., PBC

- Founded in 1973
- Headquartered in Hunt Valley, Maryland
- 25 offices; 560 employees

Full-service environmental, engineering, consulting, and technology firm

- ~\$170M annual revenue
- Top 200 *ENR* Environmental Firm (10+ years)



- 100% employee-owned, public benefit corporation (PBC)
- Recognized CSR Program
 - EcoVadis 2019 Best Performer NORTH AMERICA, Small and Medium Business Enterprise





Outline

EA Overview

Supply Chain Disclosures and Opportunities

Employee Ownership and ESOPs

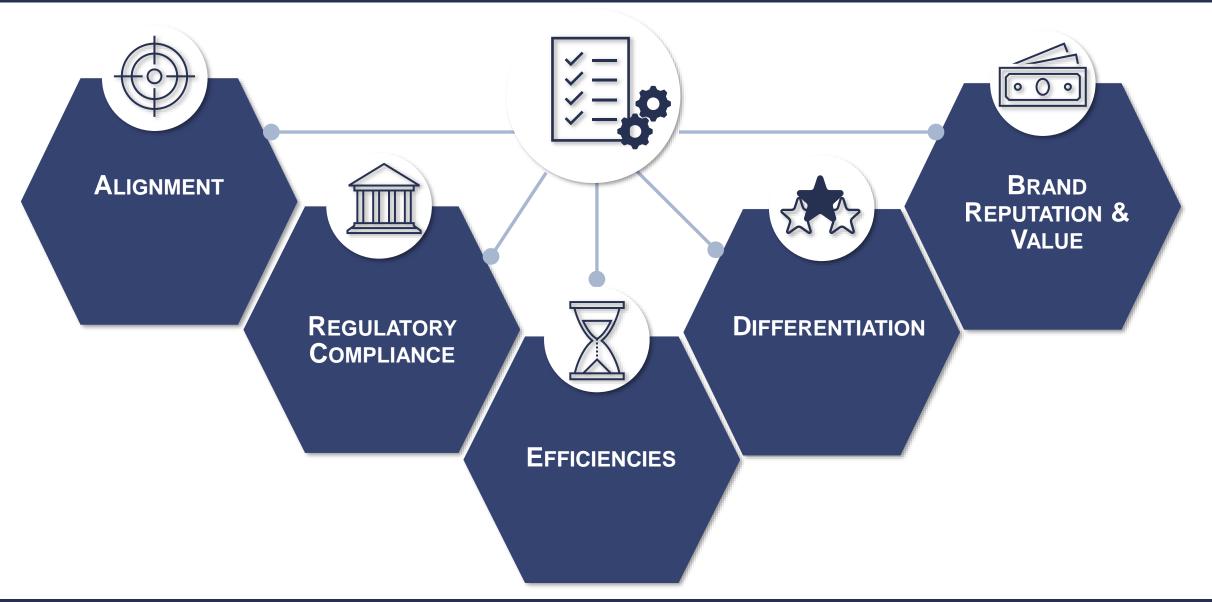
Benefit Corporation Primer

Lessons Learned





Why Select Mission-Aligned Suppliers?





Supplier Evaluation Factors



What Are NAEM Organizations Doing?



% of companies that are looking at the environmental impact within their supply chain or are planning to do so (n=79)

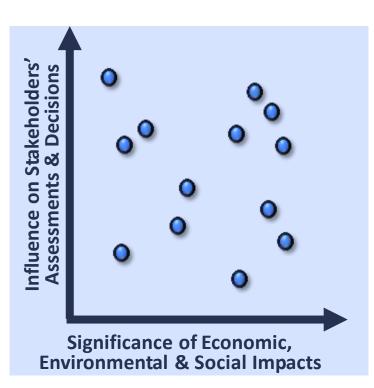
 Growing component of environmental, social, and governance (ESG) impact assessment and disclosure

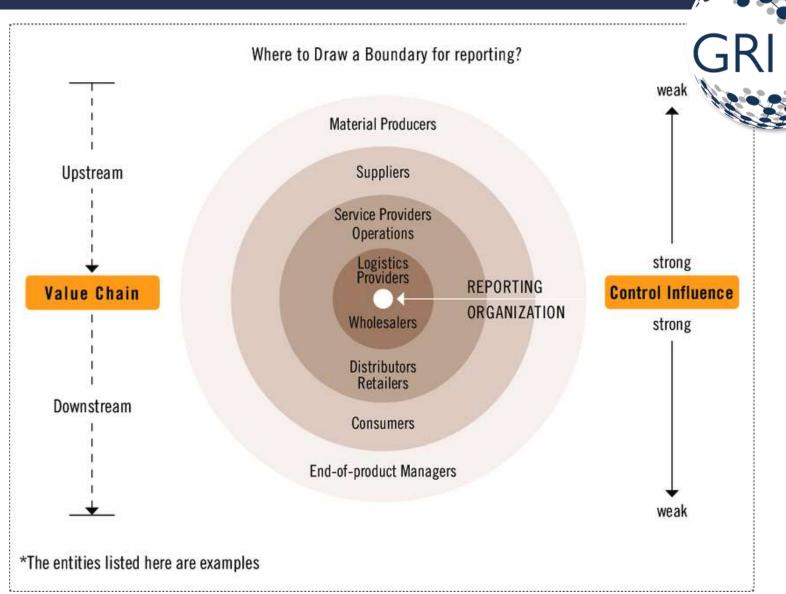
Most challenging aspect of sustainability reporting





Where Do We Look?







Sustainable

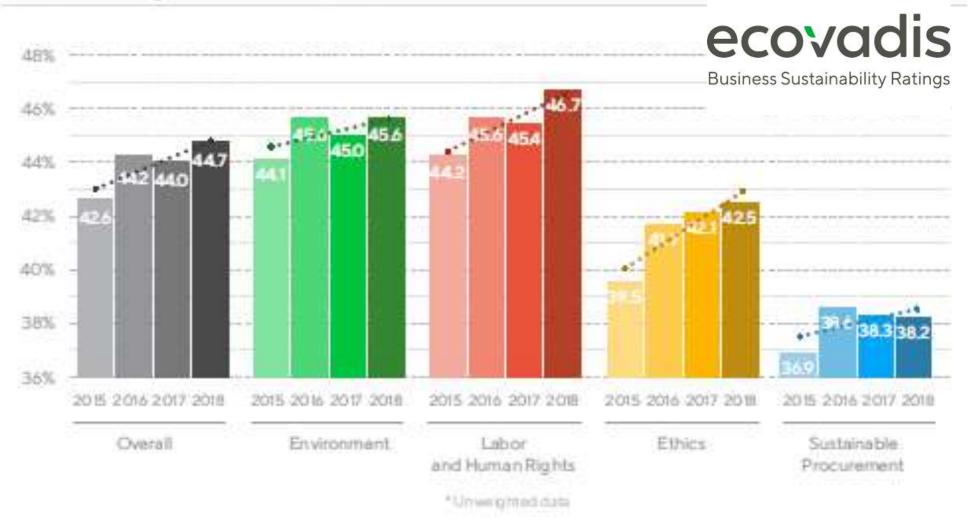
POLLING QUESTION 1

DOES YOUR CSR BOUNDARY DETERMINATION INCLUDE/ADDRESS SUPPLIERS?

- N/A We do not currently complete CSR reporting
- ☐ We conduct CSR reporting, but we do not dive into details related to the supplier boundary
- ☐ We conduct CSR reporting and fully assess supplier boundary
- ☐ Don't know

What's the Global Supplier Perspective?







Common Supplier Assessment Methods

- Statement of Qualifications and Requests for Proposals
- Vendor Portal Questionnaires
- Scorecards
- Interviews
- Site Visits
- Reporting (e.g., GRI, CSR, Benefit Corporation Statements)
- Third-party certifications (e.g., ISO)
- Third-party supplier evaluation (e.g., EcoVadis)



Examples We Have Seen From Clients

- Major US Energy Company
 - Business Classification (e.g., small or disadvantaged, etc.)
 - Environmental Violations and Non-Compliance
 - List of CSR Programs Maintained by the Company
 - List of Recent Environmental Awards
- Pacific Northwest Port Authority
 - Social Equity Commitments
 - Employment Practices
 - Commitment to Environmental Sustainability Practices
 - Workforce Demographics
 - Commitment to Community Involvement and Benefits





POLLING QUESTION 2

WHAT LEVEL OF SUPPLIER DIALOGUE/QUALIFICATION DOES YOUR ORGANIZATION USE?

CHECK ALL THAT APPLY
 □ Statement of Qualifications and Requests for Proposals
 □ Vendor Portal Questionnaires
 □ Scorecards
 □ Interviews
 □ Site Visits
 □ Reporting (e.g., CDP, SASB, GRI, Benefit Corporation Statement)
 □ Third-party certifications (e.g., ISO)
 □ Third-party supplier evaluation (e.g., EcoVadis)

Methods to Integrate ESG into Supplier Decision-Making?

- Positive and negative screens
- Set clear expectations on compliance with the law
- Assessment of supplier practices and tracking compliance
- Manage stakeholder expectations through reporting



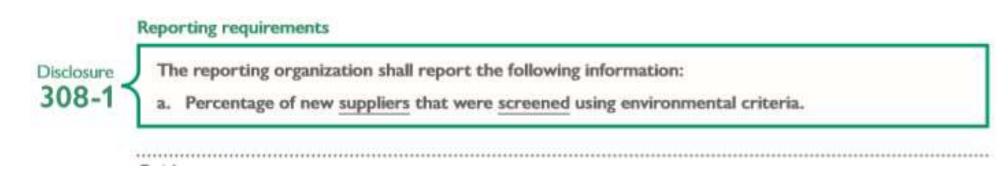
GRI Reporting 308-1



2. Topic-specific disclosures

Disclosure 308-1

New suppliers that were screened using environmental criteria



GRI defines **Supplier Screening** as a formal or documented process that applies a set of performance criteria as one of the factors in determining whether to proceed in a relationship with a supplier



GRI 308-2



Disclosure 308-2

Negative environmental impacts in the supply chain and actions taken

Reporting requirements

The reporting organization shall report the following information:

- Number of suppliers assessed for environmental impacts.
- Number of suppliers identified as having significant actual and potential negative environmental impacts.

Disclosure

- c. Significant actual and potential negative environmental impacts identified in the supply chain.
- d. Percentage of suppliers identified as having significant actual and potential negative environmental impacts with which improvements were agreed upon as a result of assessment.
- Percentage of suppliers identified as having significant actual and potential negative environmental impacts with which relationships were terminated as a result of assessment, and why.

Reporting recommendations

- 2.1 When compiling the information specified in Disclosure 308-2, the reporting organization should, where it provides appropriate context on significant impacts, provide a breakdown of the information by:
 - 2.1.1 the location of the supplier;
 - 2.1.2 the significant actual and potential negative environmental impact.



Closing Thoughts on CSR Supply Chain

- Organizations must make decisions on where they draw their supplier reporting boundary
- Supply chain assessment is rising on percentage basis, but at various levels of maturity
- CSR reporting frameworks include disclosures on environmental and social impact supplier screening and impact
- Supply chain assessment services such as EcoVadis can provide a measurement of an organizations CSR management system
- Organizations use a number of means and methods to evaluate suppliers

A PRIMER: EMPLOYEE OWNERSHIP AND BENEFIT CORPORATION STATUS

Employee Ownership through an ESOP

- What is an ESOP?
 - A Retirement Plan, like a 401k, except:
 - Invests primarily in company stock
 - Contributions from the Company, not employee
 - An employee benefit that is driven by company success



- Improved financial performance
- Reduced wealth and income disparity
- Greater job security and stability
- Better work/life balance
- Retirement savings





What is a Benefit Corporation?

- Part of the "conscious capitalism"
 movement Corporate Social Responsibility
- Two types:
 - Public Benefit Corporation (PBC): A type of for-profit corporate entity, authorized by individual states
 - "B Corp": Certification process offered by B-Lab





Certified B Corps

- B Lab
 - Non-profit that conducts certification process
 - Corporation must meet Social and Environmental Performance Standards
 - Process outlined on website: www.bcorporation.net
 - Complete "B Impact Assessment (BIA)"
 - Multi-step verification and transparency requirements evaluated
 - Subject to background check
 - Recertification Process Every 3 Years
 - 10% are selected for in-depth review during annual recertification evaluation





Public Benefit Corporations

- A legal structure for a for-profit company with a social purpose
- State corporate law provides for benefit corporation status
 - Varies state to state
 - Requires Board approval and shareholder approval
 - Requires the company to designate and report on specific public benefits
 - Requires annual or semi-annual reporting to stakeholders
- B Lab certification not required





PBC Reporting and Accountability

- Purpose: Establish a corporate purpose to achieve a general public benefit
- Accountability: Board of Directors has fiduciary duty to shareholders to consider and promote public benefit for all stakeholders
- Transparency: Annual (or in some states biennial) report is required that covers achievement of public benefit; may require measurement against independent third-party standard





Alignment of Employee-Ownership and Benefit Corps

ESOPs

- Long-term investment view the ultimate "patient capital"
- For-profit, but tend to focus more on building employee engagement and ownership culture
- Typically interested in community involvement and support

Benefit Corps

- For-profit companies
- Broader view of stakeholder benefits
- Outgrowth of Corporate Social Responsibility Movement Environmental, Community, and Employee issues



Examples of B-Corps, PBCs, and/or ESOPs



























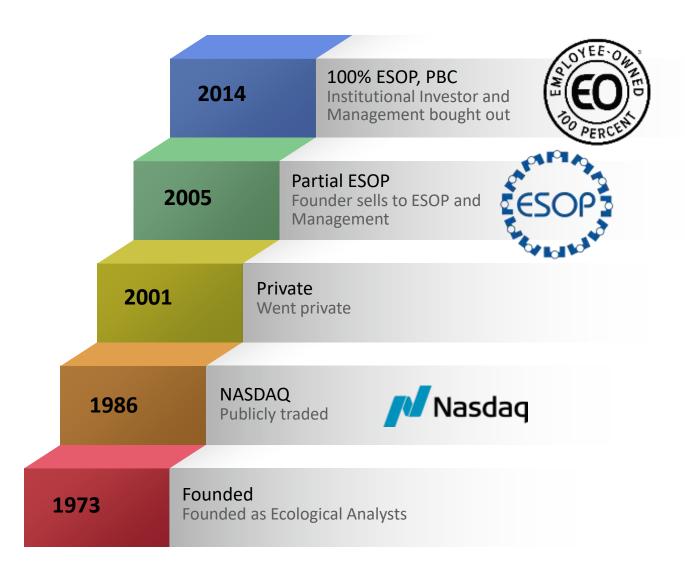








EA's Journey to Employee-Ownership, Benefit Status



From EA's New Company Charter

"...the specific public benefits to be promoted by the Corporation are to (i) reduce human and ecological risks associated with environmental degradation and natural resources impairment, and (ii) improve air, water, soil, and sediment quality. The Corporation will achieve these specific public benefits by focusing exclusively on the delivery of professional environmental services; and by encouraging its employees to support the communities in which we live and the clients that we serve in an environmentally responsible manner."



Lessons Learned

- Transitioning to "Benefit Corporation" is not an easy decision, but we are happy we did so
- Many employees involved in the design and implementation
- PBC/CSR Reports are an important tool to communicate EA's commitment and accomplishments to our stakeholders
- Benefit Corporation status aligns with and reinforces the ownership culture attendant with ESOPs, creating a more successful firm



EA's PBC Story









ESOP Plus Benefit Corporation:

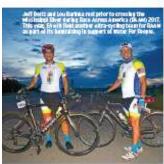
OWNERSHIP CULTURE WITH BENEFIT ACCOUNTABILITY

capitation seeds to be seem making state to deep the persons thousanders. Two recommendations making executions, rather than personal manufactures and the books consequence of the control Societation. Two accurately popular terms as the original state asserting part of the bookst corporation. And what happens who a company continues that there is the transfer of the state the structure? When the beauty constitute a separated electricities residently and spine to come at the electricity of archives come meath and the polential for may appear to come as the experience as entropyed owner small and the potential in-things point, at full they can completely our around the second corporated shared point, as full they can completely our analysis being a benefit corporated shared going, in fact they can complement one arother. Being a beneatt corporation on strangthen the employee our red corplany comments out new transpirent measurements. And in these sources So singular the employee ourselver pury township unique through seturced amount and considered amounting in ourse endournment. And in turn, employee the last turn, employee. International and constant of a measurement where enveronment. And in turn, employee the control of accountability to holp their meet the become corporation's

Alechalder captalines addresses the need to rethink captalines in a may that directly benefits arisingle stakeholden rather than primary may that directly benefits arithple autoentown rather than games by distribution. Two forms are the entropies stock constraint plans (\$505) and the bursels corporation, I such at takes are growing and the bursels corporation. say justify near the month suspension, from at many one growing the partial of the state of the some popular. What happens when a company constants these investment thing mutuckeral logics as a method of makyas, and in the context of an auto-inhed makes the context of the context of an auto-inhed and auto-inhed context of the context of an auto-inhed and auto-inhed context of the context of the context of an auto-inhed and auto-inhed context of the context of the context of an auto-inhed and auto-inhed context of the context anninamal logic as a method of studyin, and in the context of an assumed company that became both 100% employee contest and 4 folks benefit copies and a study of the study copies and a study of the study copies. conjuny that become both there, employee owners that a pance better cospe-ation (PRC) in 2014, this article examines how the marriage of the two forms

The ESOR Created in 1956 by Louis O. Kelso to transition commensing from The LSCIR, created in 1956 by Locis O. Ketus in transition ownership from the farmfore of a privately owned him to its employees, it a tool for succession a Beauting, Cog ancionary, and Secrety department, Francisco & Manhail College, Lancionary, PA, UKA

EMPHASIS ON THE





PUBLIC GOOD

As part of its transition to a public benefit corporation, EA **Engineering, Science** and Technology formalized its giving and volunteer programs

Five years ago, while EA Engineering, Science and Technology (EA) was in the persu of becoming a 100 percent employee-owned firm, company leaders saw an opposity for another change. In 2014, EA also became a public benefit corporation—a le classification that coments the few-profit company's mission of environmental stews

"Because we are environmental consultants, we were already doing positive thin our clients," says Ian MacFadane, president and CEO of EA. "For us, it was a no-As part of the change, EA formalized in corporate social responsibility (CSR) creating a controllined structure to support employee giving and voluntering effecting CSR program is now organized around three pillans the emsteonmental by result from its everyday work with clients; community support through volume paid volunter time for employees; and charitable giving, with an ongoing effor funds and awareness for Water For People.

According to MacFarlane, by becoming a public benefit corporation EA of these programs remain at the forefront of the company's work.

"It is no longer a side project. It is a larger commisment," he says. "Our directors talks about CSR at every meeting. Before, it was more piecemen change allowed us to set up a program across the company, with real com-



Where Can You Start?

Whether kept internally or shared publicly as part of your transparency and reporting, a method of improving performance over time is to create realistic yet aspirational targets for your supply chain. Example targets aligned with criteria discussed earlier in GRI 308-1 & 2 could include:

- # of ESOP/Benefit Corp. suppliers at the outset of the program, and then on an annual basis
- \$ spent with ESOP/Benefit Corp. suppliers at the outset of the program, and then on an annual basis
- Measuring the overall value of opportunities offered to ESOP/Benefit Corp.
 suppliers over a set time period or % of annual spend
- # of ESOP/Benefit Corp. suppliers included in the RFP/RFI stage of tenders offered,
 # of minority-owned/underrepresented suppliers who go through the full tender
 process and are shortlisted

Thank You!





Connecting Online



Sustainability Impact



EHS&S Management Forum

Check our website for registration and additional information about our conferences!

<u>www.naem.org</u>

New & Upcoming Reports from NAEM



- 2020 EHS & Sustainability Salaries
- 2020 Trends in Emerging Tech for EHS&S
- 2020 Staffing, Structure & Budgets
- Managing Covid-19 Challenges

All available @ NAEM.org/research



Upcoming Webinars on EHS&S Management

June 2



Emerging From a Long Winter: Things Your Business Needs to Know to Manage Risk in a Post-COVID-19 World

June 11



Effectively Incorporating Sustainability Into Your Business

July 9



A Climate Solution Where All Sides Win



FREE for NAEM members
Information & Registration on-line at <u>www.naem.org</u>

Connect with NAEM!

- Online: www.naem.org
- Via email: <u>caitlin@naem.org</u>
- Social media:
 - Twitter: <a>@NAEMorg
 - Facebook: <u>www.facebook.com/NAEM.org</u>
 - LinkedIn: https://www.linkedin.com/company/naem



Thank you for Attending!



A recording will be available in 3-4 days. You will receive an email once it's posted to our site.



Have a safe & healthy day!

