



How Can You Reduce Your Recordable Incident Rate to Zero?

December 10, 2020



Welcome to NAEM

A professional community where you can get the solutions you need to make an impact

Benchmark

Benchmark your programs via events, online learning, research and executive networks

Learn

Learn tools & techniques to execute your strategy and be inspired by peers

Build

Build a network of peers whose experience can help you solve your challenges

Delivering Knowledge & Professional Wisdom

Peer Forums



Research Insights



Targeted Networking



Actionable strategies to empower
EHS&S leaders to make an impact



NAEM Connects EHS & Sustainability Leaders

120

Corporate Members

4,200

Individual Members

60

Affiliate Members

Reaching a
community of Practice

25K+



Today's Presentation

Thank you to our Sponsor





How Griffin Dewatering achieved a Zero Reportable Incident Rate

Quality | Safety | Compliance | Collaboration

www.compliancequest.com



Introductions



JOSH NABB
GRIFFIN DEWATERING

Josh is the VP of Operations at Griffin Dewatering. He has responsibility for all field operations and safety, companywide. He has over 14 years of experience in groundwater management and infrastructure construction.

Josh has expertise in a multitude of drilling methods, centrifugal pumps, well development, well rehabilitation and water treatment technologies.



MICHAEL BOWER
COMPLIANCEQUEST

Michael oversees ComplianceQuest's operations, delivery and strategy for the EHS Business Unit. He brings over 25 years' experience delivering high value technology projects and programs.

As a two-time founder of Salesforce applications, he brings knowledge and experience in business and strategy planning, project management, systems development, system integration, technical management and business development

Agenda

- Intro to Griffin Dewatering
- What problems needed to be solved?
- Implementation experience
- What value was created?
- Live Demo of the Griffin system
- Q & A



GRIFFIN

GROUNDWATER CONTROL EXPERTS SINCE 1934

GET CONFIDENCE.
GET GRIFFIN.

Griffin Dewatering: The largest, most experienced, most qualified dewatering contractor in the U.S.A.



NATIONWIDE

8 fully staffed service locations throughout the United States. With 3 satellite locations, Griffin has unparalleled service coverage.



LEADERSHIP

6 years as the leading Dewatering Contractor in ENR list of Specialty Contractors.



EXPERIENCE

Over 150 years of groundwater experience in professional staff. Griffin's depth of experience is second to none.



MOBILE

Projects completed in 45 of the lower 48 states in past 4 years.



PROFESSIONAL

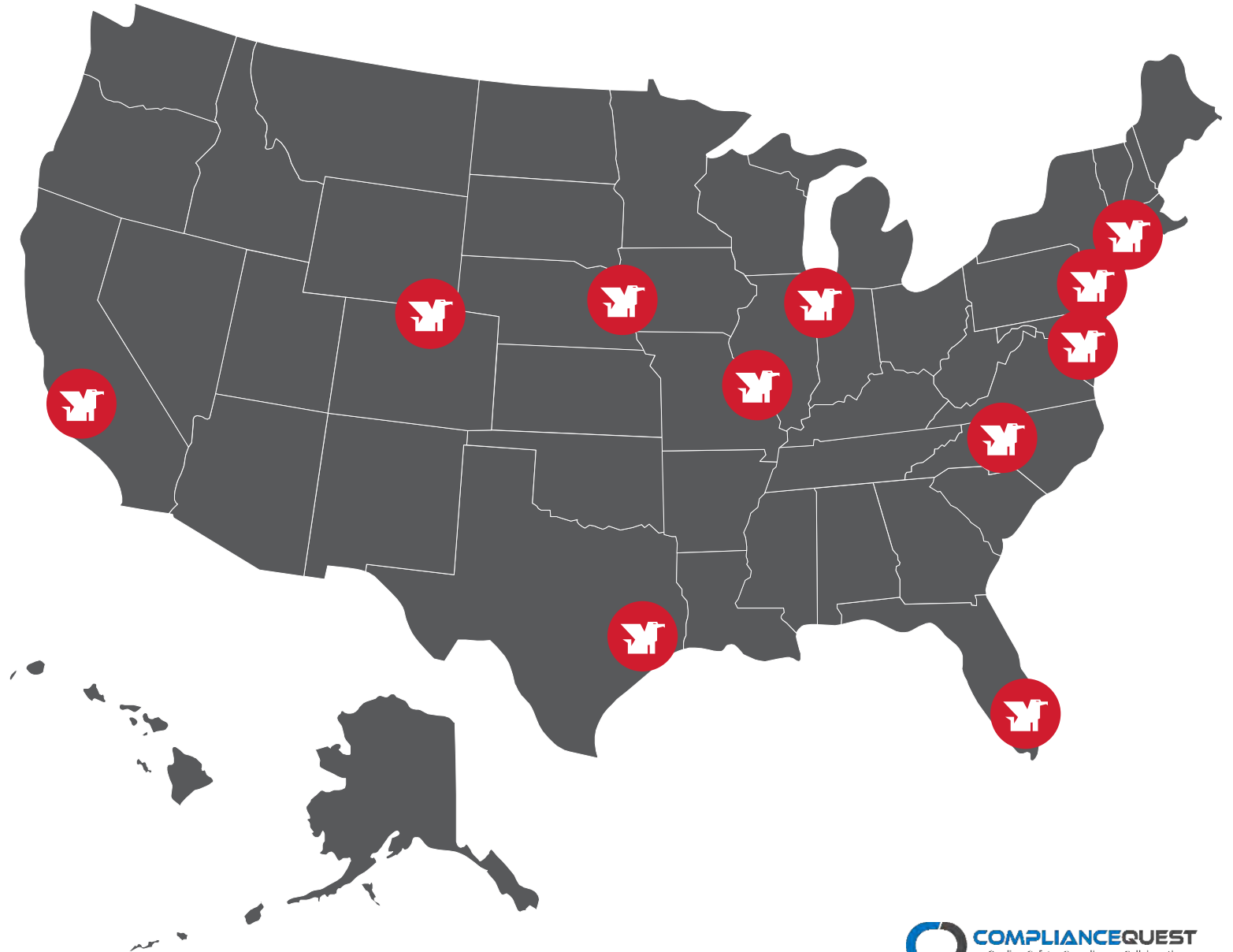
Engineers and geologists licensed in 30+ states.



RESPONSIVE

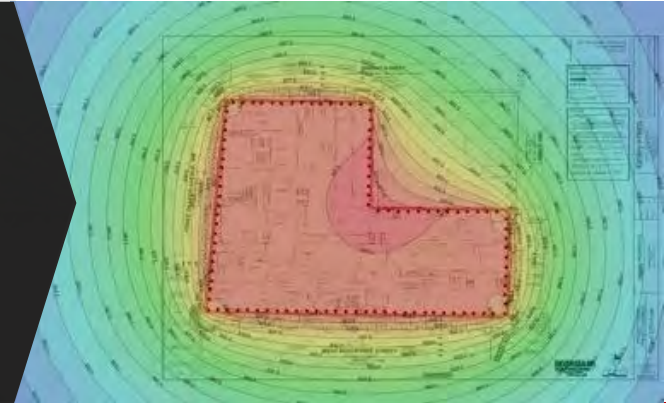
24/7 staffing or call-out service available in all locations.

With eight service locations and three satellite offices across the U.S., **Griffin Dewatering** offers unparalleled service coverage.



What to expect from a groundwater control partner

Pre-Construction
Services



Construction
Dewatering



Groundwater
Treatment



Markets We Serve



INSTITUTIONAL/ COMMERCIAL CONSTRUCTION

- Design
- Pump Tests
- Water quality testing
- Permitting
- Construction Dewatering
- Water Treatment
- Operations & Maintenance



INDUSTRIAL/ MANUFACTURING

- Design
- Pump Tests
- Water quality testing
- Permitting
- Construction Dewatering
- Water Treatment
- Operations & Maintenance



UTILITY/ INFRASTRUCTURE

- Construction Dewatering
- Water Treatment
- Operations & Maintenance



OIL/GAS/ CHEMICAL

- Design
- Pump Tests
- Water quality testing
- Permitting
- Construction Dewatering
- Water Treatment
- Operations & Maintenance



DAMS/ LEVEES

- Design
- Pump Tests
- Construction Dewatering
- Operations & Maintenance
- Relief Wells



POWER/ CCR

- Design
- Pump Tests
- Water Quality Testing
- Construction Dewatering
- Water Treatment
- Operations & Maintenance

What problems were you looking to address by digitizing your Health and Safety process?

- Manual, paper-based system
- Decentralized, non-automated processes
- Lack of accountability and transparency
- Insufficient data for decision making



Solutions

- Safety event management
- Risk and controls
- Worksite and equipment inspections
- Project scheduling



VEHICLE INCIDENT REPORT

INSTRUCTIONS: This report must be sent within 24 hours of the incident to:

* Your Supervisor/Manager

GRIFFIN EMPLOYEE VEHICLE NO. 1	Name		Age	Griffin Home Location		Position	
	Address		Zip	Driver's Phone #	Email	Was vehicle being used on Official Company Business <input type="checkbox"/> Yes <input type="checkbox"/> No	
	Driver's License No.		License Restrictions <input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, Indicate		Have you had a previous accident while driving on state business? <input type="checkbox"/> Yes <input type="checkbox"/> No	
	License No.	Year	Make	Body Type	Where Located	Griffin Asset No.	# of Passengers
OTHER VEHICLES	Driver's Manager/Supervisor		Describe Damages Fully (Parts, type, and extent of damage)				
	If Privately Owned, Name and Address of Owner					Insurer	
	Owner Car No. 2		Phone	Owner Car No. 3		Phone	
	Address		City	Zip	Address		City
	Driver		Age	Phone	Driver		Age
	Address		City	Zip	Address		City
	Driver's License No.		Vehicle License No.		Driver's License No.		Vehicle License No.
	Vehicle Make		Year	Body Type	Vehicle Make		Year
	Name of Passengers		Name of Passengers				
	Repair Cost		Describe Damage			Repair Cost	
OTHER PROPERTY	Insurance Company		Policy No.		Insurance Company		Policy No.
	What was Damaged?					Repair Cost	
INJURED PARTIES	Name and Address		Extent of Injury		Age	Veh. 1	Veh. 2
WITNESSES	Name		Address		City	Zip	Phone
OTHER	Police Incident? <input type="checkbox"/> Yes <input type="checkbox"/> No		Division/Dept Name		Citation Issued? <input type="checkbox"/> Yes <input type="checkbox"/> No		Police Report #
					Issue To <input type="checkbox"/> You <input type="checkbox"/> Veh. 2 <input type="checkbox"/> Veh. 3		

Date of Accident (MM/DD/YYYY)

Time ☐ AM ☐ PM

Location		Or Near Intersection of			
City/Country	Type of Accident	<input type="checkbox"/> Front to Rear	<input type="checkbox"/> Head-On	<input type="checkbox"/> Parked Car	<input type="checkbox"/> Pedestrian
		<input type="checkbox"/> Broadside	<input type="checkbox"/> Sideswipe	<input type="checkbox"/> Bike - Car	<input type="checkbox"/> Hit Object
Information Regarding Accident	No. 1, Your Vehicle	No. 2, Other Party (Name)	No. 3, Other Party (Name)		
1. If pedestrian, where was he/she (crosswalk, etc.)?					
2. Road conditions (dry, glare, icy, rain, snow, etc.)? (Gravel, blacktop, etc.)					
3. At what distance danger was first noticed?					
4. Speeds at time danger was first noticed?					
5. Speeds at time of accident?					
6. What warning signals were given?					
7. Obstruction to vision (weather and other)?					
8. Lights On? Wipers On? Windows Fogged?					
9. Had any party been drinking? Who?					
Describe in Detail What Happened (Use additional paper if necessary)					

<input type="checkbox"/> Straight Road <input type="checkbox"/> Curve - R or L <input type="checkbox"/> Level	<input type="checkbox"/> Hillcrest <input type="checkbox"/> Uphill <input type="checkbox"/> Downhill	<input type="checkbox"/> One Lane <input type="checkbox"/> One and One-Half Lane <input type="checkbox"/> Two Lane or Four Lane	Mark Damaged Areas 	
Show on diagram position of each car, vehicle or injured person, indicating by arrow direction of each.				
Sidewalk Street Center Sidewalk				
IMPORTANT If street or view was obstructed in any way, indicate where and how; also indicate any street car or tracks and traffic signals or signs.				
Signature (Driver)		Date	Signature (Supervisor)	Date

Salesforce Platform

100% Modern Cloud Infrastructure & All The Platform Benefits



Trusted Security



**Always on
Availability**



**Performance
at Scale**



**Application
Innovation**



**Multi-Tenant
Infrastructure**



Configuration



Workflow



Language



Mobility



**Authentication
/Security**



Integration



**Audit Trail
/ERES**



Administration

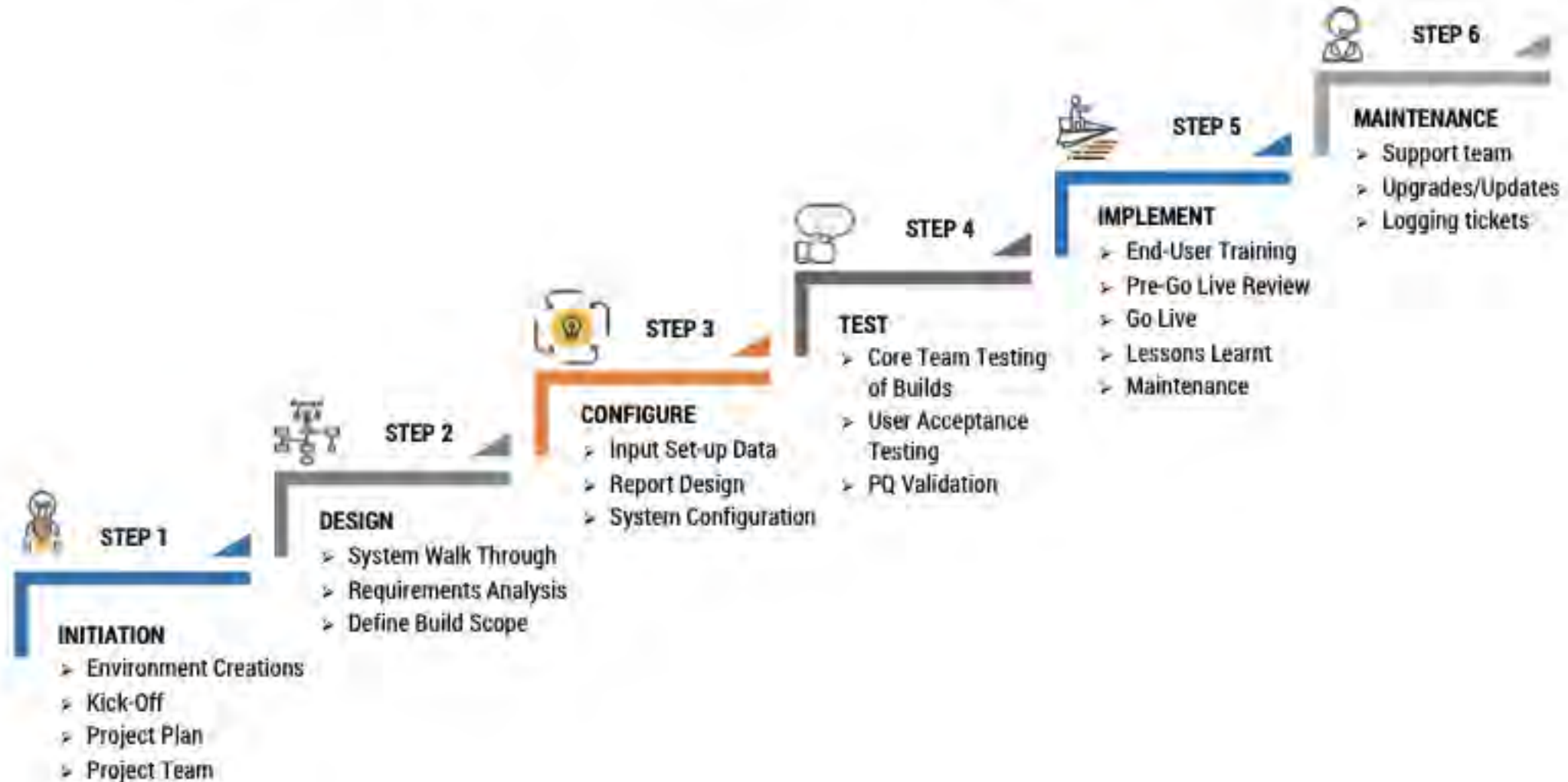
**Salesforce focuses on the business apps platform allowing
ComplianceQuest to drive more **INNOVATION** into its solutions**

Describe the software implementation

- Install from Salesforce Appexchange
- 12-week digital transformation
- On-site User Acceptance and Training
- Complete UAT feedback and Go-Live



Agile Implementation Methodology



What value was created?

- Achieved zero incident rates
- Cloud-based, mobile capabilities
- Real-time access to safety data
- Reduced risk
- Increased workplace safety

Griffin has seen a steady decline in incidence rates and by 2020, they reached Zero

Incident Rate Reductions

	<u>2016</u>	<u>2020</u>
TRIR (total recordable incident rate)	2.89	0
DART rate (days away, restricted, or transferred)	2.41	0
VAR (vehicle accident rate)	11	5

EHS Solution went live in 2017



A person wearing a dark suit, a red and black watch, and an orange safety vest with reflective yellow stripes is sitting at a wooden desk. They are typing on a silver laptop. On the desk, there are several rolled-up white architectural blueprints, a pair of glasses, and a calculator. In the background, an orange hard hat is visible. A large, semi-transparent white circle is overlaid on the left side of the image, containing the word "DEMO" in bold black capital letters.

—
DEMO



About ComplianceQuest

About ComplianceQuest

800+ Customer

Locations Worldwide



50,000+

Users



1000+ Man years

Domain Expertise



Award Winning

Solution



Worldwide

Direct and Partner locations



OUR PURPOSE

ComplianceQuest is an Enterprise Quality, Safety and Environment Management solutions platform natively built and run on Salesforce technologies. We help our customers of all sizes deliver quality products and services in the safest, most sustainable way by mitigating risk, problems, and inefficiencies while protecting customers, employees, suppliers and brand.

INDUSTRY

- Life Sciences
- Manufacturing

SOLUTIONS OFFERED

- EQMS
- EDMS
- LMS
- REGULATORY ON-DEMAND TRAINING LIBRARY
- CUSTOMER QUALITY
- SUPPLIER QUALITY
- EHS
- SUSTAINABILITY

SELECT CUSTOMERS

Lifescan aphria inc.

Canon
CANON MEDICAL

oneblood
Share your power.

stryker®
ZINPRO

TATA HITACHI
Reliable solutions

PERFORMANCE MINERALS®
Walmart

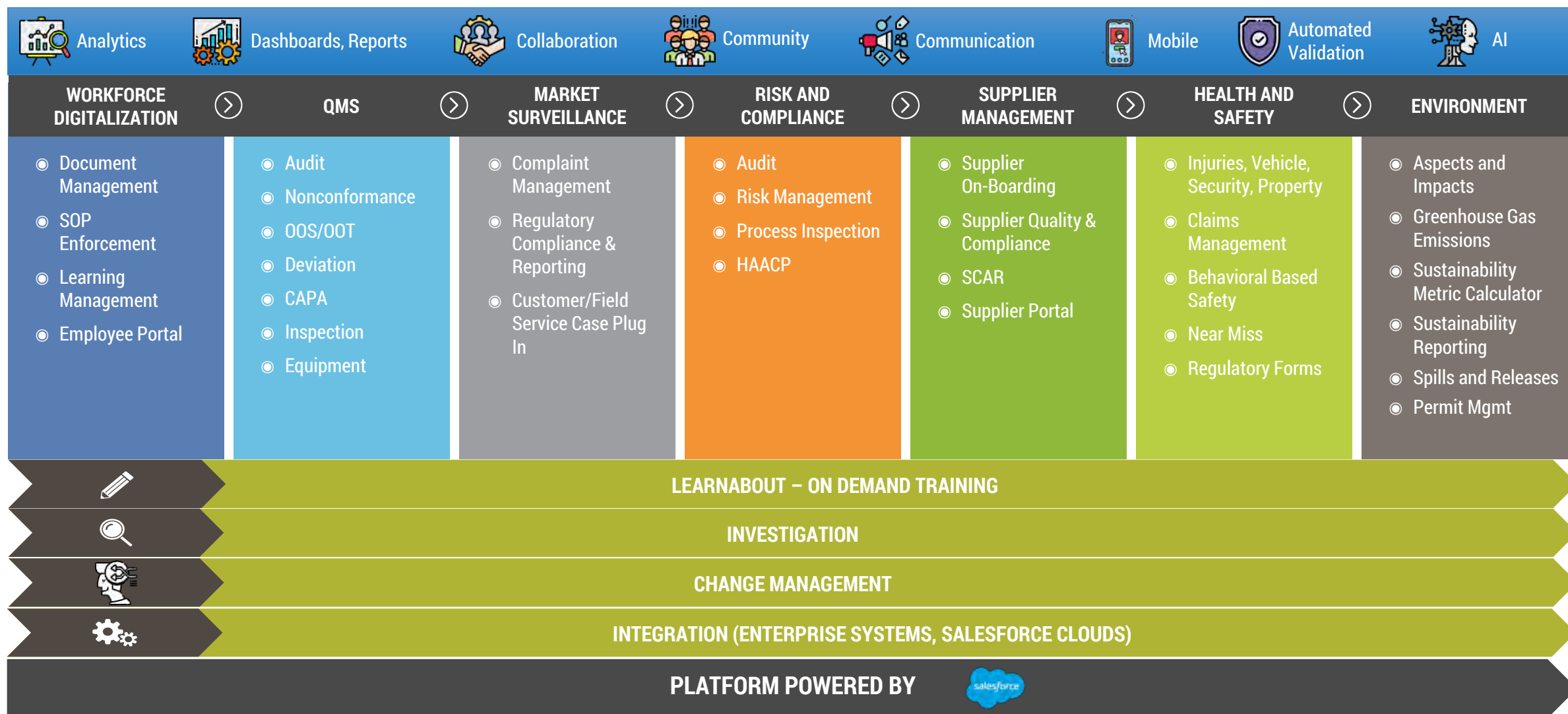
CEAT

AN **INSIGHT** PARTNERS PORTFOLIO COMPANY

COMPLIANCEQUEST
Quality • Safety • Compliance • Collaboration

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CQ Enterprise QHSE Suite - One Seamless Connected Platform



Q&A

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www.compliancequest.com

THANK YOU



Lots of Opportunities to Learn & Connect

The background features a collage of four images: a green lily pad with water droplets, a pink lotus flower, a person climbing a steep rock face, and a hand holding a small seedling in soil.

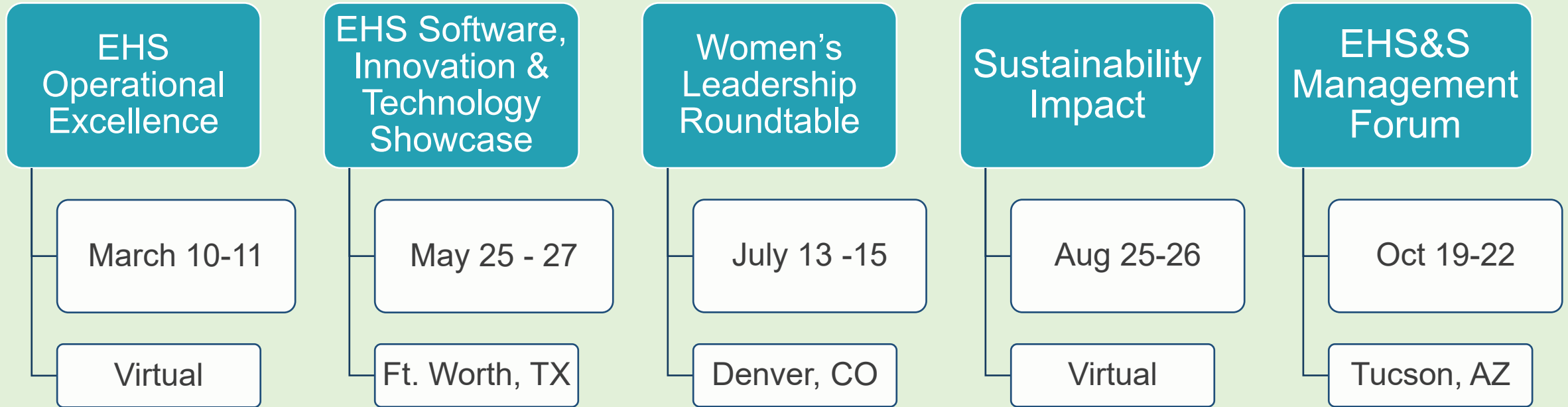
Webinars Twice-a-Month that focus on EHS&S challenges & solutions

Solve-Its for specific, in-depth learning & network building

Member Drop-Ins providing instant peer-to-peer problem solving

Executive Roundtable for crucial conversations navigating senior leadership

2021 Conference Dates



These dates are tentative as we consider the health & safety of our attendees, speakers and staff.



Robust reports to support your benchmarking

- *The EHS&S Tech Transformation*
- *Why Companies Replace Their EHS&S Software Systems*
- *2019 EHS & Sustainability Salary Report*
- *Strategies for Improving Contractor Safety Management*
- *Why Diversity and Inclusion is a Winning Strategy for EHS&S Teams*
- *Strategies to Increase Your Executive Presence*
- *Leading-Edge Greenhouse Gas Reduction Strategies*
- *Setting the Next Generation of Sustainability Goals*
- *Insights From Successful Supply Chain Sustainability Practices*



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 - Facebook: www.facebook.com/NAEM.org
 - LinkedIn: <https://www.linkedin.com/company/naem>



Thank you for Attending!



**A recording will be
available in 3-4 days.
You will receive an
email once it's posted
to our site.**



Have a safe & healthy day!

